Purchasing travel insurance, including for holidays within the UK, is highly recommended.

Coach holidays may offer familiarity, but they also involve certain risks and uncertainties. Travel insurance is often regarded as a requirement for overseas trips; however, without insurance domestic travellers may also encounter unexpected challenges and expenses should a situation occur, and they don't have adequate insurance cover in place.

There are several reasons why obtaining travel insurance, even for UK-based travel, can be beneficial.

Cancellation/Curtailment

Regardless of planning, unforeseen circumstances might require cancelling or shortening a trip, such as a sudden illness or family emergency. Without travel insurance, non-refundable costs may not be recovered.

Medical Expenses

While NHS services are available across the UK, there can be situations where travel insurance offers additional support. For example, private ambulance transport or repatriation to your home following an accident or illness could incur significant costs. These expenses are not always covered by standard medical provision and could result in a traveller incurring significant costs, if they are not adequately insured.

Travel insurance frequently covers:

- Private ambulance or emergency transport
- Repatriation to your home address if necessary
- Accommodation and travel for a companion if you are hospitalised during your holiday

Mystic Isle Travel Limited have set up an arrangement with Wrightsure, a specialist Coach Holiday Travel Insurance provider, to ensure our valued customers continue to have access to proportionate and cost-effective travel insurance. Further details will be provided at the time of booking.

Mystic Isle Travel Limited act solely as an Introducer Appointed Representative of Wrightsure Services (Hampshire) Limited, which is authorised and regulated by the Financial Conduct Authority (registration number 311394). Wrightsure is permitted to advise on and arrange general insurance. These details can be verified via the Financial Services Register at www.fca.org.uk or through the Financial Conduct Authority Consumer Helpline on 0800 111 6768.

As an Introducer Appointed Representative, Mystic Isle Travel Limited role is to connect customers with a regulated provider. All matters regarding quotations, policy terms, and questions about coverage are managed directly by Wrightsure's advisors.

Please note, as Mystic Isle Travel Limited are not an Appointed Representative, we are unable to provide insurance advice. Any 'insurance' related queries should be addressed to Wrightsure via email (coachdirect@wrightsure.com) or by calling 01329 828228 (option 1). Lines are open 09:00 hrs until 17:00 hrs Monday to Friday (excluding Bank Holidays).The information below is for policies already sold. No new insurance sales will go ahead until further notice

If our chosen insurance provider, Wrightsure Services (Hampshire) Limited, are unable to offer you the travel insurance cover you require because you have serious medical conditions, you may be able to get help by accessing the Money and Pensions Service travel directory or by calling 0800 138 7777 (lines are open Monday to Friday, 8am to 6pm).

Cover is only available if you are a resident of the UK, for travel within and from the UK and repatriation will be from within or to the UK only.